

STYONS SOFTWARE

GREAT CODE, GREAT PURPOSE

Blackbaud CRM SDK Training Agenda

Day One - Getting Started	
9:00 11:30	Introduction to the SDK - what is it? Why is it useful? Important system tables and conventions Custom tables, stored procedures, and functions CRUD (Create/Read/Update/Delete) operations
11:30 12:45	Lunch
12:45 5:00	Dataform extensions Collection fields Searchlists and Simple Datalists Review and Q&A

Day Two - Take it further	
9:00 11:45	Query Views ListBuilders Pages, Tasks, Packages
11:45 1:00	Lunch
1:00 5:00	Creating our first UIModel Using a UIModel to enhance user experience and functionality Using a UIModel to adjust the behavior of an out-of-the-box form

Day Three - Global Changes and Batches	
9:00 12:00	Global Changes Global Changes
12:00 1:00	Lunch
1:00 5:00	Introduction to Batch Add/Edit/Delete operations in Batch Batch commit Review, Q&A

Day Four - Batch Event Handlers, Business Processes	
9:00 12:00	Batch event handlers overview Our first batch event handler (i.e., .net code in batch)
12:00 1:00	Lunch
1:00 5:00	Introduction to business processes (when and why) Building our first business process Parameters and output Review, Q&A

Day Five - SSRS Reports	
9:00 12:00	Reporting overview Configuration and setup
12:00 1:00	Lunch
1:00 5:00	Creating our first report Using the BBCRM user interface to supply filter values to a report Reporting against the data warehouse Review, Q&A

Breaks every 50 - 90 minutes