



BBCRM Do Not Text Roadmap

Introduction

The BBCRM Do Not Text Customization is a set of CRM customizations that surface a 'do not text' field in the same places that CRM has a 'do not call' field out-of-the box. This document outlines future plans for the product. These plans are not guaranteed, and are subject to change.

Roadmap Items

Add do-not-text to batch

Include the new field in the standard constituent batch, as well as constituent update batch.

Link Solicit Codes to DNT status

Create a configuration area in which the Do-not-text status could optionally be linked to solicit codes. For example, you could configure a 'do not text' solicit code to be added to the entire constituent whenever any phone was flagged as DNT. Assigning the solicit code would set the flag on all the phone numbers, as well.

Add a global change to assign the DNT flag based on an ad-hoc selection

The GC would allow you to create a selection of phone numbers, and feed them to a Global Change as a parameter. You could decide whether to add or remove the DNT flag for that selection.

Further Reading

[Product documentation](#)

[Purchase Do Not Text](#) for your organization