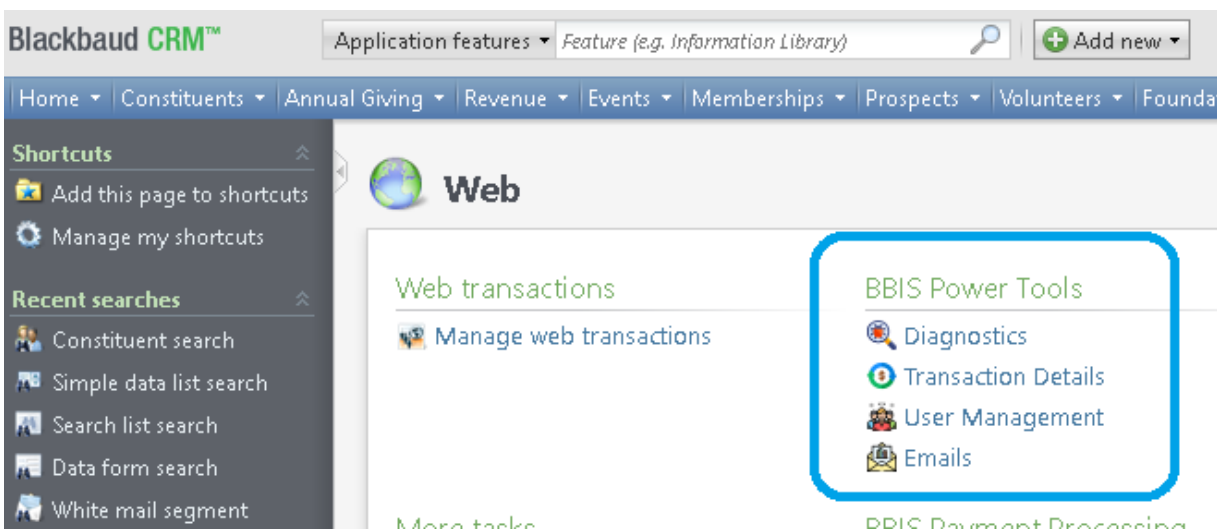




BBIS Power Tools

Product Overview

The BBIS Power Tools Customization is a set of simple but powerful tools to make managing your Blackbaud Internet Solutions (BBIS) website easier.



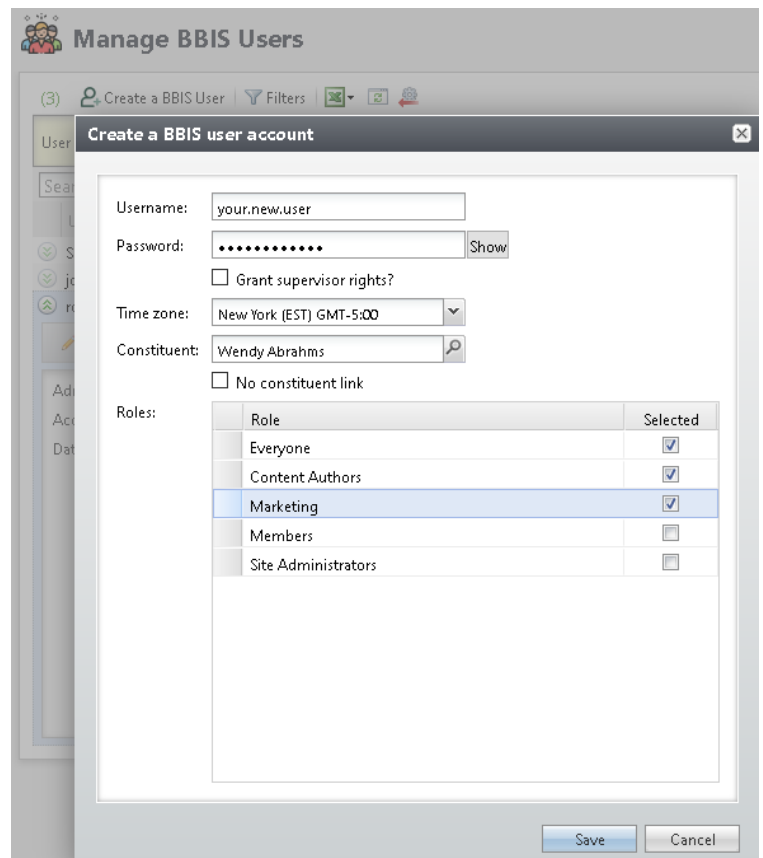
Streamline User Creation

With the new BBIS User Management page, you can easily create, manage, and remove users from within BCCRM. You can even link new BBIS accounts with CRM constituents from a single form.

Ordinarily, creating linked users is a multi-step process that involves both BBIS and CRM. With BBIS Power Tools, you can do better. Create users that are linked right off the bat. Or, grab an existing user and link them right away. You can even create constituents on the fly, and dedupe your new creation against existing records.

All of this in a friendly interface, without leaving CRM.

One-stop shop for User Administration





Easily see and filter for any online user. View essential statistics about the user, jump to their linked record, reset their password, and more. Need to add a role? Three clicks, and you're done. Click on a user to see essential information right away. You can even log into BBIS as the selected user with a single click!



Manage BBIS Users

(6) Create a BBIS User | Filters | | More ▾

Search Columns ▾ Save list Open list Clear all filters

Username	Linked Constituent	Email address	Active
Supervisor		supervisor@blank.org	Yes
joseph.styons	Joseph R. Styons	joseph.styons@styonssoftware...	Yes
rob.hernandez	Robert C. Hernandez	rhernandez@net.com	Yes

Edit Delete Lock out user Reset password Inactivate account Run as this user

Administrator: No
Account locked out?: No
Date of last login: 7/6/2022

Roles


- Site Administrators
- Content Authors
- Members
- Marketing





View, filter, and export BBIS email statistics

BBIS has powerful email features - and it collects click through rates, open rates, and much more.

But that information is locked away in the BBIS Email 'honeycomb' report - until now! With BBIS Power Tools, you can view the same information in CRM, filter for what you need, and export as much information as you want into Excel with a single click.

 **Email**

Emails (24)  Filters  More ▾

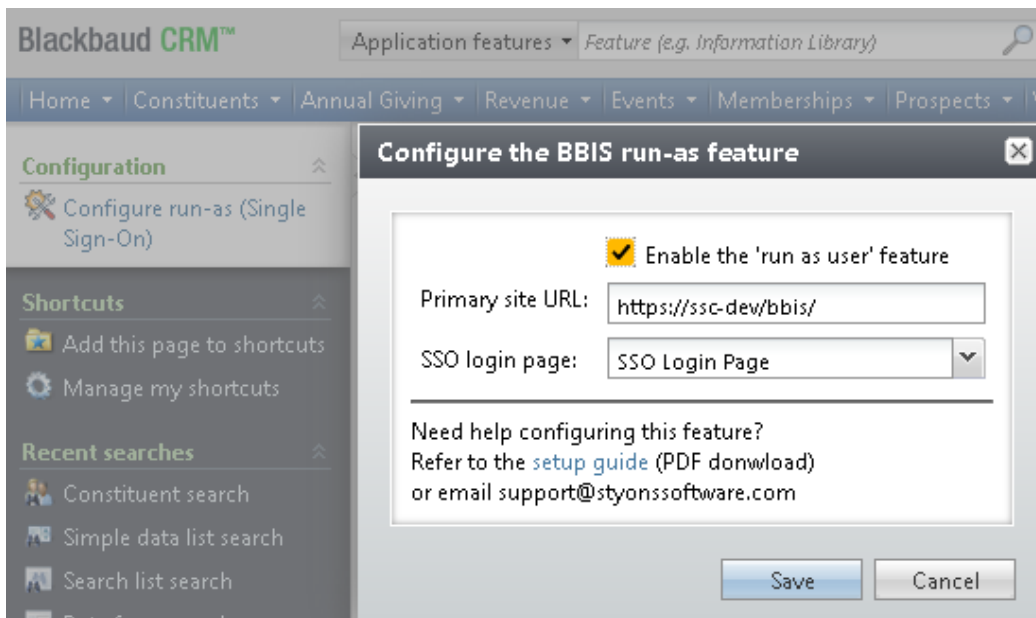
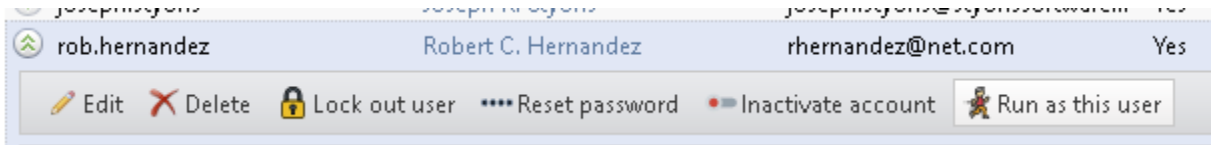
Name: Appeal: Rows: Start date: End date:

Appeal	Name	Subject	Date sent	Open r...	Click rate	Spam rate	Transaction rate
OLLI - Announce...	OLLI: Course Evaluation: Reading V...	Course Evaluation: Reading Vergil's Aeneid	5/11/2020 3:12:47 PM	85.71%	66.67%	0%	0%
OLLI - Announce...	OLLI: Final Course Evaluation: Einst...	Final Course Evaluation: Einstein's Theory o...	5/18/2020 3:07:37 PM	67.86%	25%	0%	0%
OLLI - Announce...	OLLI: Course Evaluation: Einstein's ...	Course Evaluation: Einstein's Theory of Rela...	5/18/2020 3:05:17 PM	75%	55.36%	0%	0%



Run as a BBIS user

Stand in someone else's shoes for a while. The "run as this user" feature lets you log into BBIS as another user with a single click. By leveraging [Blackbaud's Single-Sign-On](#) technology, you don't need to know their password. A ([well-documented](#)) one-time configuration is all that's required to get up and running.





Explore web transactions **before** they are downloaded to batch

Having trouble downloading a transaction into a batch? Explore the gritty details from the comfort of Blackbaud CRM, even if downloading has failed. Filter, view and export detailed transaction data for past and present transactions.

BBIS Transactions

Donation
Events

Donation Transactions (12) Filters | More ▾

Starting on: Ending on: Only show tributes

Search + Columns ▾ Save list Open list Clear all filters

Last name	Gift amount	Date	Page name	Donor first ...	Donor last n...	Do
Styons	\$201.00	5/10/2022		Joseph	Styons	84:

Full XML:

```
<?xml version="1.0" encoding="utf-8"?>
<ShelbyDonationTran xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XM
<Origin>
  <PageID>0</PageID>
  <PartID>1694</PartID>
  <PartTypeID>0</PartTypeID>
  <AppealID>0</AppealID>
  <TransactionDate>0001-01-01T00:00:00</TransactionDate>
  <RecordedByUserID>0</RecordedByUserID>
  <ClientSitesID>0</ClientSitesID>
</Origin>
<PKID>28306</PKID>
<TransactionGUID>f436e648-d048-4e52-83a1-0f8152d65585</TransactionGUID>
<ShelbyDonationID>0</ShelbyDonationID>
<ShelbyDesignationID>0</ShelbyDesignationID>
<TrackerID>0</TrackerID>
<Donor>
  <RegistrantId>00000000-0000-0000-0000-000000000000</RegistrantId>
  <Title>Mr.</Title>
  <FirstName>Joseph</FirstName>
  <MiddleName />
  <LastName>Styons</LastName>
```



Gain insight into difficult errors

When BBIS encounters an error, it often stores all the details - but there's no way to see that data in the user interface - until now. BBIS Power Tools adds a diagnostics panel to BBCRM that vastly enhances your ability to see what's going on under the hood.

This is a powerful tool, especially for environments where you don't have direct access to the SQL database.

The screenshot shows the 'BBIS Diagnostics' interface. It has a title bar with a folder icon and the text 'BBIS Diagnostics'. Below the title bar are two tabs: 'BBIS Error Viewer' (selected) and 'WS Request Log Viewer'. Under the 'BBIS Error Viewer' tab, there is a section for 'Errors (1,000)' with a 'Filters' button and several icons. Below this is a search area with 'Starting on:', 'Ending on:', and 'Contains:' fields, each with a calendar icon. The main area is a table with columns: ID, Date, Type, and Message. Two rows are visible:

ID	Date	Type	Message
2075	12/6/2020 5:13:51 AM	System.Runtime.Serialization.Seria...	Expectir
2074	12/3/2020 8:55:23 PM	System.Exception	Error in :

Read more

[Check out the documentation](#), and, when you're ready, [purchase BBIS Power Tools](#) for your organization.