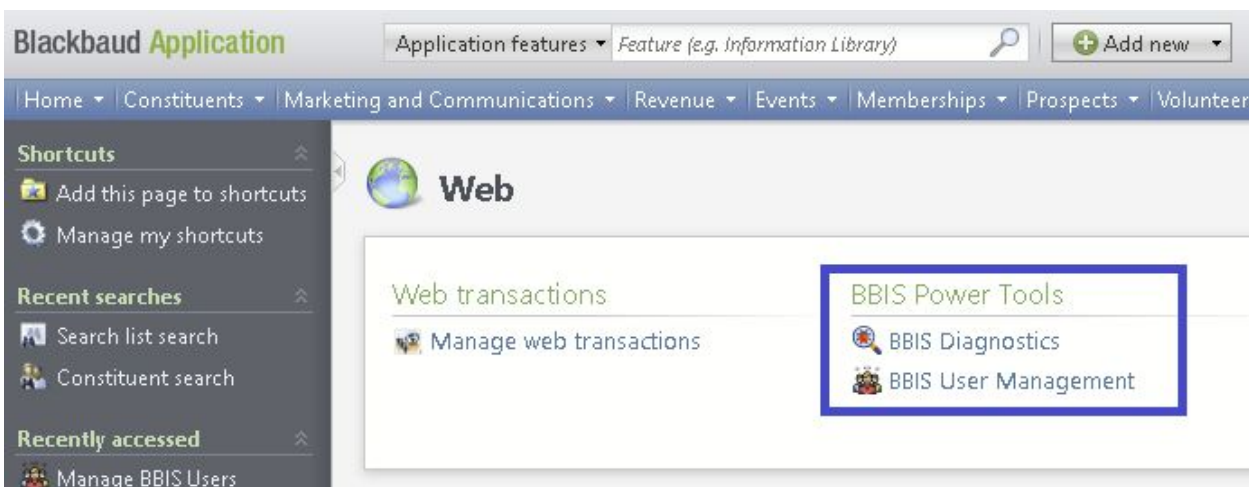


BBIS Power Tools

Product Overview

The BBIS Power Tools Customization is a set of simple but powerful tools to make managing your Blackbaud Internet Solutions (BBIS) website easier.

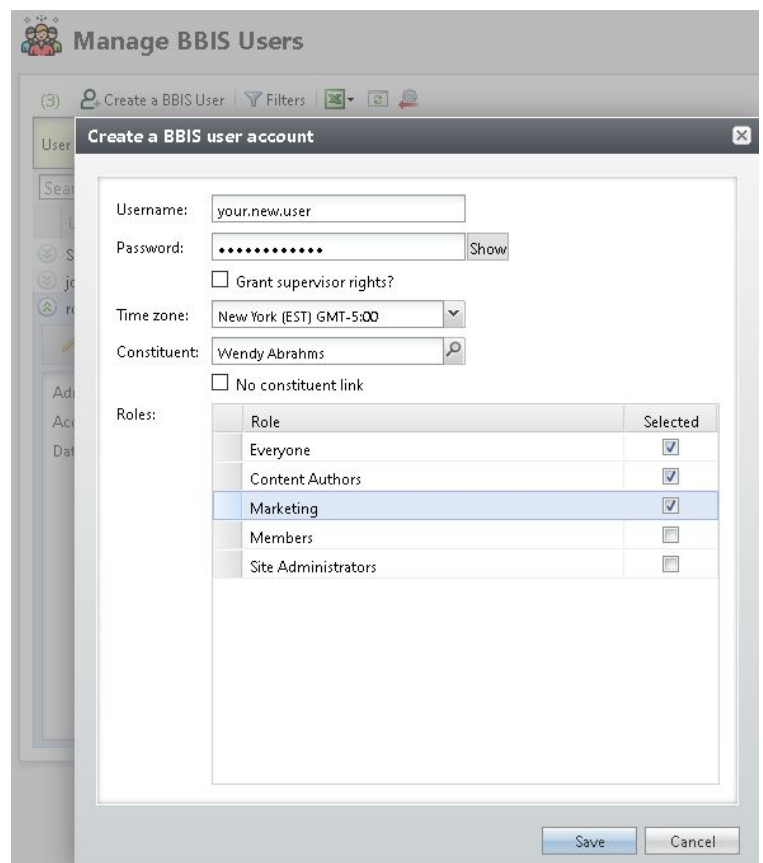


Streamline User Creation

With the new BBIS User Management page, you can easily create, manage, and remove users from within BCCRM. You can even link new BBIS accounts with CRM constituents from a single form.

Ordinarily, creating linked users is a multi-step process that involves both BBIS and CRM. With BBIS Power Tools, you can do better. Create users that are linked right off the bat. Or, grab an existing user and link them right away. You can even create constituents on the fly, and dedupe your new creation against existing records.

All of this in a friendly interface, without leaving CRM.





One-stop shop for User Administration

Easily see and filter for any online user. View essential statistics about the user, jump to their linked record, reset their password, and more. Need to add a role? Three clicks, and you're done. Click on a user to see essential information right away.

Manage BBIS Users

(3) [Create a BBIS User](#) | [Filters](#) |

User in role: Include inactive users Include deleted users | [Apply](#) [Reset](#)

Search [Columns](#) [Save list](#) [Open list](#) [Clear all filters](#)

Username	Email address	Active	Admin	Last login
Supervisor	supervisor@blank.org	Yes	No	03/02/200
joseph.styons		Yes	Yes	12/21/202
rob.hernandez	rhernandez@net.com	Yes	No	12/08/202

[Edit](#) [Delete](#) [Go to constituent](#) [Reset password](#) [Lock out user](#) [Inactivate account](#)

Administrator: No **Roles:**

Account locked out?: No

Date of last login: 12/8/2020


- Site Administrators
- Content Authors
- Marketing






View, filter, and export BBIS email statistics

BBIS has powerful email features - and it collects click through rates, open rates, and much more.

But that information is locked away in the BBIS Email 'honeycomb' report - until now! With BBIS Power Tools, you can view the same information in CRM, filter for what you need, and export as much information as you want into Excel with a single click.

 **Email**

Emails (24)  **Filters**  **More** 

Name: Appeal: Rows: Start date: End date:

Appeal	Name	Subject	Date sent	Open r...	Click rate	Spam rate	Transaction rate
OLLI - Announce...	OLLI: Course Evaluation: Reading V...	Course Evaluation: Reading Vergil's Aeneid	5/11/2020 3:12:47 PM	85.71%	66.67%	0%	0%
OLLI - Announce...	OLLI: Final Course Evaluation: Einst...	Final Course Evaluation: Einstein's Theory o...	5/18/2020 3:07:37 PM	67.86%	25%	0%	0%
OLLI - Announce...	OLLI: Course Evaluation: Einstein's ...	Course Evaluation: Einstein's Theory of Rela...	5/18/2020 3:05:17 PM	75%	55.36%	0%	0%



Gain insight into difficult errors

When BBIS encounters an error, it often stores all the details - but there's no way to see that data in the user interface - until now. BBIS Power Tools adds a diagnostics panel to BBCRM that vastly enhances your ability to see what's going on under the hood.

This is a powerful tool, especially for environments where you don't have direct access to the SQL database.

The screenshot shows the 'BBIS Diagnostics' interface. At the top left is a cube icon and the title 'BBIS Diagnostics'. Below this are two tabs: 'BBIS Error Viewer' (selected) and 'WS Request Log Viewer'. Under the 'Errors (1,000)' heading, there are icons for 'Filters', a search icon, a refresh icon, and a help icon. Below these are three input fields: 'Starting on:', 'Ending on:', and 'Contains:'. The main area contains a table with the following data:

ID	Date	Type	Message
2075	12/6/2020 5:13:51 AM	System.Runtime.Serialization.Seria...	Expectir
2074	12/3/2020 8:55:23 PM	System.Exception	Error in

Read more

[Check out the documentation](#), and, when you're ready, [purchase BBIS Power Tools](#) for your organization.